

Uniform Direct – Store Opening Information

UNIFORM
DIRECT

Great news, we are re-opening our Derby Babington Lane store on 15th June in line with Government guidelines.

On re-opening our stores, we will be following very strict guidelines as set out by the Government. Please be aware of the following:

Store Service

- We will have a socially distanced queue system outside the store
- A member of staff will bring customers into store for one to one service
- One Parent with one child only please
- There will be NO changing room facilities or trying on or touching of garments
- Items will be collected for the customer – Please have a list of items and sizes ready
- Customer items will be taken to the till area - please observe the floor markings
- Card or contactless payments where possible please

NEW FOR 2020 Call & Collect Service

- Please order ahead by ringing the store to order your uniform
- Personal shoppers will pick customers orders and take payment
- Customers will be sent a link by text message to book a convenient time to collect their order from store

NEW FOR 2020 Fixed Time Appointment Service

- For customers who prefer not to queue, please visit <https://uniform-direct-derby.appointlet.com> or scan the QR CODE to book an appointment for a fixed time visit to our Derby store
- Appointments book up fast so do not delay
- Personalised service ideal for all new Year 7 secondary school starters and primary school new starters

Due to the changing environment in the retail sector and for ordering school uniform, we strongly recommend that all uniform is purchased as early as possible, stores will get busy and due to service restrictions queues will be inevitable.

RESPECT SOCIAL DISTANCING

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Help us to Help you

To shop for your uniform safely, please follow our new ordering system

1

CALL & COLLECT

Buy Early!

- To keep everyone safe, please order ahead by ringing **01332 342569**
- Your personal shopper will pick your order and take payment.
- If you require help with what to order or you are not sure what size to order, don't worry our staff will guide you through.
- Once your order is ready you will receive a text message with a link to book your collection time slot. (please do not travel to store until you receive email confirmation of your time slot)
- Returned purchases will be held in quarantine and steam sanitised.



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2

FIXED TIME APPOINTMENTS

Book Early

- For those customers who prefer not to queue, please visit <https://uniform-direct-derby.appointlet.com> or scan the QR CODE on the left to book an appointment for a fixed time visit to our Derby store.
- These appointments book up fast so please do not delay in contacting us.
- Unfortunately we are unable to offer any appointments during our very busy weeks at the end of August and early September.
- From Autumn you will be able to book appointments again.



SCAN ME

RESPECT SOCIAL DISTANCING

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3

VISIT OUR DERBY STORE

Only if absolutely necessary and before mid-August!

Your friendly Derby team will be waiting to help you in store at 54 Babington Lane, Derby. DE1 1SX. 01332 342569

We know we can rely on our lovely customers to be patient and kind and co-operate with us by social distancing to keep everyone safe.

Customers can shop with confidence and our team can work without risk.

TOGETHER WE CAN LOOK AFTER EACH OTHER

